



## **ZONE ZENTREX**

*we give you more*

# GET IN THE ZONE!

Enhance business productivity with the IP PBX solution that maximises cost savings and brings mobility to your communication system.

## ABOUT ZONE ZENTREX

Bring your office phone communication to the next level with ZONE ZENTREX – the feature-rich hosted IP PBX solution that takes advantage of converged voice and data networks for optimised cost savings and efficiency.

Eliminate the need to incur heavy upfront capital expenditure or ongoing operational costs and leave the complexity and hassle of operating, maintaining and upgrading an office phone system to ZONE.

ZONE ZENTREX is a turnkey hosted IP PBX solution that keeps your business communications in pace with the mobility trends of today's dynamic marketplace, giving you a total telephony ecosystem that allows you and your workforce to stay connected anytime, anywhere, even when on the move.

Stay ahead of the competition and reach greater heights with ZONE, your preferred information and communications service provider.

## HOSTED IP PBX BENEFITS

### COST SAVINGS

- No costly infrastructure and capital expenditure on PBX or key phone system; only pay for what you need and scale up as your business grows.
- No maintenance costs associated with traditional phone systems.
- Free calls between local, regional and international offices via the Internet.
- Free calls via apps on your laptop, tablet and smartphone using existing mobile data plan or wi-fi connection.
- No number retention or porting fees. Your number follows you wherever you are.

### INCREASED MOBILITY AND PRODUCTIVITY

- Stay contactable on multiple devices with just one number.
- Manage your call settings wherever you are via web portal 24/7.
- Free your workforce from physical limitations of an office and extend communications to those working from home or on the move.
- Retrieve and listen to calls at your convenience; with voicemail messages directed to your email address.

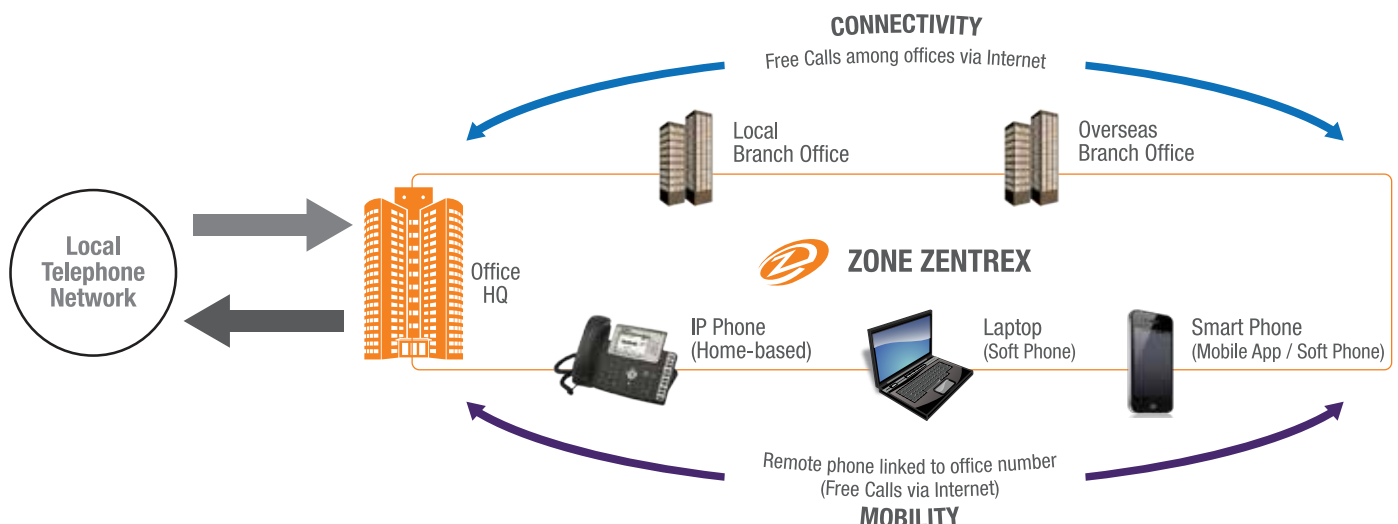
### HASSLE-FREE

- Latest features are automatically implemented once available; no manual upgrading required.
- Easy to implement and deploy; add new lines and turn on full service to multiple sites within hours, not days.
- No more complex network to manage in-house.
- Improve cost tracking with real-time call details.

### FEATURE-RICH

- A host of features and options available to customise your system, with the ability to add or remove features, lines and extensions. There is no limitation to how you can configure the system to best suit your needs.

## MOBILISE YOUR BUSINESS TO MAXIMISE EFFICIENCY



# ZONE **GIVES YOU MORE**



## **MAXIMISE BROADBAND USAGE #**

Efficient management of voice and data networks ensures optimal call quality and connectivity.



## **99.95% SERVICE UPTIME GUARANTEE #**

Service assurance backed by consistent, resilient and redundant network infrastructure - stay free of disruption and boost your business productivity.



## **CRYSTAL CLEAR VOICE QUALITY**

ZONE's signature voice quality ensures a smooth and reliable call experience every time.



## **SAVE ON ALL IDD CALLS**

Enjoy savings of up to 88% on all international calls with ZONE1511.



## **24/7 REAL-TIME MONITORING & SUPPORT**

Constant watch over network connectivity and system performance - we stay vigilant for your uninterrupted usage and complete peace of mind.



## **UNMATCHED PERSONALISED SERVICE**

Dedicated Account Managers, Corporate Helpdesk and Technical Support readily available - enjoy the ultimate customer experience only with ZONE.

# Only when subscribed to **ZONE Broadband 2.0**

# KEY **FEATURES**

## **REMOTE PHONE**

Turn your home or mobile phone into your office phone. Receive incoming and make outgoing calls as if you are in the office. Your office number will appear as your outgoing Caller ID.

## **BASIC AUTO ATTENDANT**

All incoming calls to you will be greeted by an automated receptionist with configurable day and night messages.

## **VOICEMAIL PUSH TO EMAIL**

Access all your voicemail messages on a computer, tablet or smartphone through your email inbox in wave file format. Listen to, save or forward them with ease anytime, anywhere.

## **FIND ME (SEQUENTIAL / PARALLEL RING)**

Never miss another call! Stay connected by configuring multiple phones to ring simultaneously on incoming calls.

## **HUNT GROUP (ALL RING, ROUND ROBIN)**

Route incoming calls to designated destinations based on your preference - including hunt group, ring to all groups and round-robin - to reach the next available number.

## **WEB PORTAL**

View call records (incoming and outgoing), manage features, lines and extensions and configure system settings with ease online.



# ZONE ZENTREX

## FEATURES AT A GLANCE

	BUSINESS PLAN	PREMIUM PLAN	
Personal Web Portal	✓	✓	STANDARD FEATURES
Direct Dial-In	✓	✓	
Shared / Unique Caller ID Display	✓	✓	
3-Way Call	✓	✓	
Address Book (Extension / Global)	✓	✓	
Call Waiting	✓	✓	
Call Forward (Always, Busy, No Answer)	✓	✓	
Hold & Switch Between 2 Calls	✓	✓	
Do Not Disturb	✓	✓	
Call Pick-Up (By Group / Extension)	✓	✓	
Call Transfer*	✓	✓	
Voice Mail (Up to 20 Messages)	✓	✓	
Online Call Records (Incoming & Outgoing)	✓	✓	
International Calls*	✓	✓	
Find Me (Sequential / Parallel Ring)*	✓	✓	
Remote Phone (For One Phone Number)	✓		ENHANCED FEATURES
Remote Phone (For All Phone Numbers)	+	✓	
Call Pick Up Group	+	✓	
Hunt Group (All Ring, Round Robin)	+	✓	
Quickdial (Global)	+	✓	
Voicemail Push to Email	+	✓	
Auto Attendant	+	+	
Call Recording	+	+	
Call Queue (Call Centre Feature)	+	+	

\* Local and international charges may apply. + Additional charges apply.

## ABOUT ZONE

ZONE Telecom is one of Singapore's leading information and communications service providers, delivering a comprehensive, one-stop solution to all your business communication needs. ZONE offers a diverse range of Voice, Internet, Data, Cloud and Hosting services using state-of-the-art technologies and network facilities designed to give you seamless connectivity and maximum savings. Feel the difference with ZONE's unmatched quality service and enjoy the ultimate customer experience.

Because at ZONE, **WE GIVE YOU MORE!**

**ZONE Telecom Pte Ltd**

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